

Budget Billing Program

Thank you for your interest in the City of Ukiah Budget Billing program. This program allows our customers to have the same payment amount each month for twelve months starting in the month of October. You may elect to start the budget billing program at any time during the year, however, your account would automatically be updated with all budget accounts on October 1. After the October 1st calculation, your amount would not change again until the following October. To qualify for participation in the Budget Billing program:

- ∞ Your utility account with the City of Ukiah has a credit history with no more than 2 delinquent notices and no final notices for 12 consecutive months prior to participation in the Budget Billing program
- ∞ You have lived and had service in your name at the current location for a minimum of 12 months
- ∞ Your City of Ukiah utility account is paid to a zero balance prior to being set up for budget billing
- ∞ You agree to pay the full budget amount every month. If you receive 2 delinquent notices or a final notice is issued, your account will be removed from the Budget Billing Program and the full account balance becomes due immediately. Unpaid balances will be handled by the City of Ukiah's normal collection process

To participate in this program you will need to submit a completed application to the City of Ukiah Utility Billing Department. Applications may be mailed to:

**City of Ukiah
PO Box 2860
Ukiah Ca 95482**

- ∞ Customers no longer wishing to participate in the Budget Billing program must notify the Utility Billing Department in writing.
- ∞ Upon termination of the Budget Billing program, the full account balance becomes due immediately. Unpaid balances will be handled by the City of Ukiah's normal collection process.
- ∞ A customer that has been previously removed from the Budget Billing Program, may re-apply after 12 consecutive months without **any** delinquent or final notices.

For questions regarding this program please call (707) 463-6228 to speak with a Customer Service Representative