

CITY OF UKIAH ACCOMPLISHMENTS
For the Last 18 Months
As of January 20, 2010

City Manager/City Council

- Budget At A Glance Document Improving Financial Communications
- Capital Improvement Budget (CIP) Underway
- Continued City Council Strategic Planning (6 meetings)
- Established Budget Policies 09/10
- Established List-Serve for Public Information Requests

Finance/Customer Service

- Reduced Credit Card Processing Fees by 90%
- Implemented Customer Identity Protection Procedures “Red Flag Rules”
- Coordinated Development of Draft Accounting Policies Manual for UVSD
- Complete Cost Accounting Data for FEMA Small Projects from the December 2005 Flood
- Implemented Automated Phone Answering System
- Implemented New Procedures for Tracking Major Planning Permit Deposits and Expenses
- Installed new Laser Printer to Reduce Costs of Printing Utility Bills
- Converted Financial Software to new AS400 with no Interruption in Service

Redevelopment

- Assembled property on Norton & Main for an infill low & moderate Student Housing project (RDA w/Mendocino College)
- Assembled property on Cleveland Lane & Main for an infill low & moderate Senior Housing project (RDA)

- Received \$800,000 HOME grant to assist 1st time home buyers & existing owners with rehabilitation (RDA w/CDC)
- Completed assembly of property in Redwood Business Park/Airport Industrial Park for an Economic Revitalization project (RDA)
- Started Green and Solar Jobs pilot training program in Ukiah (RDA/Ukiah Electric/SLI)
- Hosted 1st annual North Coast Green Opportunities Conference (w/public/private partners)
- Awarded \$400,000 for Rehabilitation of the Ukiah Community Center and Food Bank (w/CDC)

Electric

- Electric Reliability Significantly Increased with Replacement of 150 Wood Poles by Year-end FY 09-10
- Electric System Performance Improved by Internal Review Process (Evaluating Equipment Condition, Placement & System Functional Needs)
- Hydro Electric Generation Maximized with Cross Training of Staff, SCAIDA System Optimization, and Increased Maintenance
- Weather-related Outages Reduced: Tree Trimming Progress from Hitting Power Lines (cleared 1300+ trees) — Outages Reduced Approximately 90%

Public Works

- Orchard Avenue Bridge Construction
- Manhole Rehabilitation and Sewer Relining Project
- Oak Manor tennis courts resurfacing
- Airport Storm Drain Rehabilitation Project
- RR Depot Rehabilitation Project
- Oak Manor Water Well
- Gobbi St. Water Well and Pump House
- ADA Ramps throughout the City of Ukiah
- Secured funding for S. Dora St. Rehabilitation
- Fish Hatchery Rd.

- Secured permits, plans and specifications for 2010 construction
- Gobbi St./Oak Manor/Babcock Ln. Realignment Project
 - Secured permits, plans, specifications for 2010 construction
- Completion of videoing for sanitary sewer collection system
- WWTP construction upgrade
- Sanitary Sewer Collection System Flow Monitoring Program
- Water/Sewer Utilities incorporated within the Public Works Department
- Citywide street striping
- Neighborhood Enhancement Program for Clara Ave./Betty St./Lorraine St.

Information Technology

- Design & Launch the Nation's first Windows 7 based Emergency Dispatch Center
- Enabled Remote Network Services, providing email and file access to City Employees away from the Office
- Implemented centralized application and computer update system

Planning & Building

- Downtown Zoning Code – Planning Commission Workshops Nearing Completion
- General Plan Housing Element Update – Planning Commission Workshops
- Ukiah Courthouse Relocation Project Funded by State – Depot Site Preparation
- Completed 5 Major CEQA Documents for City of Ukiah (Public) Projects
- CityView Trail Completed
- Made Progress on the Preliminary Draft Concept Plan and Development Regulations for the Brush Street Triangle
- Established First Time Home Buyers Assistance and Housing Rehabilitation Programs for Low Income Families
- Made Progress on Modifications to the Ukiah Regional Airport Master Plan
- Creek Maintenance Policies and Procedures Nearing Completion
- Processed 1055 Building Permits and 59 Planning Permits

Community Services

- In 2009 reached Record Participation with 157 Teams totaling over 2,000 adult softball players
- Completed renovation of Oak Manor Tennis Courts
- Secured \$55,000 from Land & Water Conservation Fund for work at Observatory park
- Completed over \$1.7 million in FEMA storm damage repairs
- Lead the planning and fundraising for the new Low Gap Dog Park
- Secured \$810,000 funding for Prop 50 River Parkways Grant for Riverside Park

Public Safety

- Ladder Truck Purchase & In Service
- Police Dept Strategic Planning Process Completed
- New Dispatch Center Built
- GIS Mapping System Implemented
- Three Federal Grants Received
 - Officer
 - Community Services Officer
 - Equipment
- Parking Program Taken Over by Police Dept and Parking Revenue Doubled
- Animal Control Taken Over by Police Dept